

Páramo Consumer Returns Form



Date

Title First name Surname

Contact address

Postcode

Contact telephone number

Your email

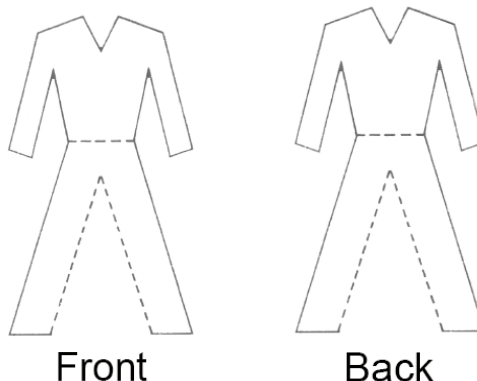
Return address

Postcode

Garment Style Colour Size

Reason for return/repair

Please mark the area of repair/ fault on the diagrams:



Please quote the following on the outside of your parcel:

- If your garment is coming back for repair **CREP...Surname**
- If your garment is coming back for exchange **CEXC...Surname**

Please send your parcels Royal Mail Special Delivery so that they are trackable and insured against loss or damage. The return address is:

Páramo Customer Service
Unit L, Durgates Industrial Estate
Wadhurst
East Sussex
TN5 6DF
United Kingdom

Customer Services contact details:
UK: 01892 786444
customer.services@paramo.co.uk
Germany: 0299571963
kundendienst@paramo.co.uk

We will contact you by letter if your repair is not covered by guarantee and requires payment.

Please note: We ask that all garments are laundered before returning them to us. Any garments that require cleaning prior to repair will be subject to a £10 charge.

We will contact you using the details you provide in connection with your request/ query above. Both Páramo & sister company Nikwax would also like to send you email newsletters with product news, offers and invitations. Please indicate below if you would like to receive these. You can unsubscribe at any time. You can read more about how we will use your data at www.paramo.co.uk/privacy

I would like to receive email newsletters, offers and invitations from Páramo and Nikwax